



## **Boarding Agreement and Liability Waiver**

This agreement is entered into between JAMES GANG CANINE RETREAT (JGCR) and the person listed as OWNER below. We require your consent upon check-in for all pet boarding and day care services. Your signature confirms that you have read and agree to our published information below:

**SERVICES** - JGCR provides pet boarding, daycare and basic grooming services. Owner hereby engages JGCR to provide services as set forth on the website, the Boarding Information Form and any supplemental information or forms provided in connection with this Agreement by JGCR. JGCR agrees to exercise due and reasonable care, and to keep the kennel premises sanitary and properly enclosed. The pet is to be housed in clean, safe quarters and to be fed properly and exercised regularly. Fresh water is available for all our guests at all times.

**PAYMENT** - Owner agrees to pay the boarding rate and for all services effective on the date the pet checks out of JGCR. Owner represents that he/she is the owner of the pet, or has been authorized by the Owner of the pet to enter into this contract as the Owner's agent. **Pets picked up after 10:00 am will be charged the current day care rate.** Owner agrees to pay all costs and charges for special services requested, plus all veterinary expenses deemed appropriate by JGCR for pet during the time it is in our care. JGCR shall attempt to contact Owner before incurring such veterinary services as may be required by pet's health and/or behavior. We accept checks and cash. There is a \$50 returned check fee.

**CANCELLATIONS AND DEPOSITS** - **There is a 48 hour cancellation policy.** Failure to cancel 48 hours prior to the check in date will result in a charge equivalent to one night's boarding fees. **During major holidays and school breaks, we require a 3 night minimum stay and a \$50 non-refundable deposit, payable at the time of booking.** You will forfeit your deposit if you do not cancel your reservation 7 days prior to your check in date.

**HEALTH AND VACCINATIONS** - Owner represents to JGCR that pet has not been exposed to rabies or any contagious diseases within a 30-day period prior to check in. JGCR reserves the right to refuse to accept any pet at check in, for any reason including, but not limited to those who appear sick, injured, in pain, or exhibiting any behavior that could jeopardize the safety of other dogs or staff. **Unspayed dogs in heat and dogs that are coughing, sneezing, vomiting or have diarrhea will not be accepted.** If your female pet comes into heat during their stay with us, you are required to make arrangements for pick up of said pet and you will not be reimbursed for reserved kennel.

**VACCINATION RECORDS** - Records are required before admittance to JGCR. Owner understands that all pets at our facility are fully vaccinated or have provided proof of immunity. However, it is still possible for your pet to become ill, even if vaccinated or titered. Owner understands that this is not due to any circumstances or conditions at JGCR and agrees to not hold JGCR liable in the event your pet becomes ill during or after his/her stay.

**FLEA AND TICK REMOVAL** - JGCR strives to provide a flea and tick free environment. If at any time during your stay your pet is found to have fleas or ticks, you authorize JGCR to provide appropriate removal treatment at your additional expense. We will immediately administer a bath using flea shampoo and give a Capstar flea tablet at a charge of \$15.00 per visit.

**EMERGENCY MEDICAL TREATMENT** - In the unlikely event that your pet becomes sick or injured, or if your pet has a pre-existing condition that is aggravated by its stay and requires professional veterinary attention, we will attempt to notify you or your Emergency Contact at the phone numbers you provide. JGCR, at its sole discretion may engage the services of a 24-hour Emergency Veterinary Clinic or a Veterinarian of our choice and/or administer medicine or give necessary treatment to your pet, and you authorize us to do so at your expense. If we cannot reach you or your emergency contact, you authorize us to make healthcare decisions for your pet based on recommendations of available professionals.

**EMERGENCY OR NATURAL DISASTER** - In the unlikely event of an emergency or natural disaster, every effort will be made to contact you or your emergency contact to retrieve your pet. You agree that JGCR, at its sole discretion, is authorized to transport and/or make temporary arrangements to house and care for your pet until your pet can be picked up. You acknowledge it may not be possible to safely evacuate your pet and you will hold JGCR harmless for any accidental injury or death.

**GROUP PLAY** - All pets undergo a period of evaluation and temperament testing during their stay. Dogs from the same family, and those that we determine to be compatible, will be allowed together in our indoor or outdoor play areas. Pet owner understands that during your pet's stay he/she may come in contact with other dogs/cats. Every effort will be made to ensure the safety of our guests, but in the unlikely event that your pet is injured by another pet, you release JGCR from any liability for such injury. If your pet injures another pet, you will be solely responsible for any injury to the other pet as well as your own, and you release JGCR from any liability for such injury. **IF YOU PREFER THAT YOUR PET NOT BE ALLOWED TO PLAY WITH OTHER PETS, PLEASE INFORM US UPON CHECK IN!**

**DOG BEHAVIOR** - Owner agrees that if pet becomes aggressive, destructive or disruptive, or acts in any manner that puts JGCR and our representatives or employees in any danger, we will attempt to notify you or your Emergency Contact to make other arrangements for your pet. In the event neither are available, JGCR, at its sole discretion, may make other arrangements at an alternative boarding facility. Owner acknowledges that pets that are kenneled together are from the same household and owner assumes all responsibility for any aggressive behavior, fighting or injury that one pet may inflict upon another. JGCR reserves the right to separate any pets who are boarded together at our discretion for their safety and you will be responsible for the cost of the additional kennel(s).

**PHOTO/VIDEO RELEASE** - Owner authorizes JGCR to use pictures and videos of their pet taken while participating in JGCR activities on its website and in other promotional materials without compensation.

**PERSONAL PROPERTY** - Owner agrees that JGCR will not be liable or responsible for any lost, stolen or damaged personal property or belongings (bedding, toys, collars, etc.) provided by Owner.

**PROPERTY DAMAGE** - All pets are provided with a private kennel and a raised cot for their stay. Owner will be responsible for the cost to replace any JGCR property that your pet damages or destroys.

**ABANDONMENT** - Owner understands and agrees that if his or her pet is not picked up within 7 calendar days after the scheduled pick up date, the pet shall be deemed to be abandoned and will become the property of JGCR. Owner shall remain liable for all boarding fees.

It is understood by Owner that all provisions of this Contract shall be binding upon both parties for this visit and for all subsequent visits. Policies and terms of the agreement can change at any time with notification. **I, the undersigned "OWNER" have read this Agreement and agree to its terms.**

Owner Signature \_\_\_\_\_ Date \_\_\_\_\_

Printed Name \_\_\_\_\_